

Learning Services

One of the primary goals of the Acumen Learning Services Program is to deliver successful user adoption of your ERP Business Solution. To achieve this, we believe that a blended approach to learning increases both comprehension of the material & overall comfort levels with the positive changes that a new solution brings. Typically this means that a new client would utilize a combination of the delivery options available.



Introduction, Immersion, Mastery

The benefits of a good training program can not be overstated. It should be considered an essential component of your implementation plan vs. treated as an optional afterthought. Enablement & empowerment of your end users can be the difference between a moderately successful project & a record breaking one.

- Gain Proficiency to Drive Productivity
- Maximize Return on Investment
- Support Successful Change Management

Training Delivery Options

On-Site Workshops

An Acumen instructor comes to your office to deliver training. These sessions are designed to be interactive, engaging and customizable. Depending on your company size, we often recommend a “train the trainer” approach where we work with a champion from each department and enable them to confidently train their team members at a later date. For smaller groups, it is often easier to simply send all of your users to our instructor led training.

Infor Regional Workshops

Offered at a variety of locations across North America, you travel to attend training delivered by Infor Instructors. The best example of this option is the training that is offered at Inforum, the annual Infor User Conference. In addition to the training you receive, you have an opportunity to attend best practice sessions, learn more about the solution roadmap and network with your peers.

Virtual / e-Learning

There is an extensive on-line catalog of courses offered; with the ability to take live Infor instructor led virtual courses and /or to take pre-recorded online classes. This method of training allows users to go at their own pace and to schedule learning at the time and place that is most convenient to them. Although it can serve as a stand-alone training option, it is most successful when used in conjunction with in-person, instructor led training workshops.

Support Resources

Acumen Mentorship

Resource Expert Pairing, Custom Documentation, Quick Tips / Shortcuts Guide, etc.

Software Training Module

ePak - Customized Training Solution for your System - Develop, Deliver, Record & Report